



Seagate® Laptop HDD SATA 2.5" Product Manual



100772113, Rev. E

April 2016

Document Revision History

Revision	Date	Pages affected and Description of change
Rev. C	01-28-2016	Applied Seagate New Product Manual Template; Rename to "Laptop HDD"; Added Support page 11: Revised Areal Density = 1026 Gb/in ² avg 14: DC power edits - Idle Performance = 1.8W and Idle Active.= 1.1W 11: Revised max Non-Op Temperature gradient values 12 & 15: Revised max Op/Non-Op Humidity gradient values 12 & 15: Revised Operating Vibration to = 5-500 Hz, Sequential 1.04 Grms
Rev. D	02-23-2016	fc: Updated HDD photo Updated manual layout further Removed FIPS models 6: Revised Shock values = 650 & 300 16: Updated to Korean RRA & added Canadian & Taiwan comply statements
Rev. E	04-05-2016	5: Bullet edits (FDB motor & removed 3D Defense) 5-6 & 22-24: List only ST3000LM016 & ST4000LM016 models 5-7 & 12: Revised "nonoperating" to "non-operating" 5 & 18: Remove SED notes & SED section 6: Change to - "Startup current, Max (+5V)" 6 & 8: Revised Recording Density to 2112 Kb/in, Changed to - "Data transfer rate (up to) 130/MB/s" "Interface - SATA 6Gb/s" 9: Changed Nonrecoverable read error rate to "10E14" 12: Revised Non-op shock duration from 2 ms to 1 ms 13: Section 2.11 column header changed to -> Performance Criteria 14: Section 2.13.2 changed text to -> Electromagnetic Compatibility (EMC) Directive 2004/108/EC (Until 19th April, 2016) and 2014/30/EU (From 20th April, 2016)

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When referring to drive capacity, one gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes. Your computer's operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual quantities will vary based on various factors, including file size, file format, features and application software. Actual data rates may vary depending on operating environment and other factors. The export or re-export of hardware or software containing encryption may be regulated by the U.S. Department of Commerce, Bureau of Industry and Security (for more information, visit www.bis.doc.gov), and controlled for import and use outside of the U.S. Seagate reserves the right to change, without notice, product offerings or specifications.

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Seagate® Technology Support Services

For information regarding online support and services, visit: <http://www.seagate.com/contacts/>

For information regarding Warranty Support, visit: <http://www.seagate.com/support/warranty-and-replacements/>

For information regarding data recovery services, visit: <http://www.seagate.com/services-software/seagate-recovery-services/recover/>

For Seagate OEM, Distribution partner and reseller portals, visit: <http://www.seagate.com/partners/>

1. Introduction

This manual describes the functional, mechanical and interface specifications for the following Seagate® Laptop HDD model drives:

Standard models	
ST3000LM016	ST4000LM016

These drives provide the following key features:

- 5400-RPM spindle speed.
- 128MB buffer.
- Quiet operation with Fluid Dynamic Bearing (FDB) motor.
- High instantaneous (burst) data-transfer rates (up to 6Gb/s).
- Perpendicular recording technology.
- State-of-the-art cache and on-the-fly error-correction algorithms.
- Native Command Queuing (NCQ) with command ordering.
- Full-track multiple-sector transfer capability without local processor intervention.
- 650 Gs non-operating shock and 300 Gs of operating shock.
- SeaTools™ diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- Support for S.M.A.R.T. drive monitoring and reporting.
- Support for Read Multiple and Write Multiple commands.
- Worldwide Name (WWN) capability uniquely identifies the drive.

1.1 About the Serial ATA Interface

The Serial ATA interface provides several advantages over the traditional (parallel) ATA interface. The primary advantages include:

- Easy installation and configuration with true plug-and-play connectivity. It is not necessary to set any jumpers or other configuration options.
- Thinner and more flexible cabling for improved enclosure airflow and ease of installation.
- Scalability to higher performance levels.

In addition, Serial ATA makes the transition from parallel ATA easy by providing legacy software support. Serial ATA was designed to allow users to install a Serial ATA host adapter and Serial ATA disk drive in the current system and expect all of the existing applications to work as normal.

The Serial ATA interface connects each disk drive in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship with Serial ATA devices like there is with parallel ATA. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both “masters” on two separate ports. This essentially means both drives behave as if they are Device 0 (master) devices.

Note

The host adapter may, optionally, emulate a master/slave environment to host software where two devices on separate Serial ATA ports are represented to host software as a Device 0 (master) and Device 1 (slave) accessed at the same set of host bus addresses. A host adapter that emulates a master/slave environment manages two sets of shadow registers. This is not a typical Serial ATA environment.

The Serial ATA host adapter and drive share the function of emulating parallel ATA device behavior to provide backward compatibility with existing host systems and software. The Command and Control Block registers, PIO and DMA data transfers, resets, and interrupts are all emulated.

The Serial ATA host adapter contains a set of registers that shadow the contents of the traditional device registers, referred to as the Shadow Register Block. All Serial ATA devices behave like Device 0 devices. For additional information about how Serial ATA emulates parallel ATA, refer to the *Serial ATA International Organization: Serial ATA* (Revision 2.6). The specification can be downloaded from www.serialata.org.

2. Specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases *the drive* and *this drive* are used throughout this manual to indicate the following drive models:

The specification summaries listed in the following tables are for quick reference. For details on specification measurement or definition, refer to the appropriate section of this manual.

2.1 Specification Summary

Table 1 Drive Specifications Summary

Drive Specification	ST3000LM016	ST4000LM016
Formatted capacity ¹	3TB	4TB
Guaranteed sectors	5,860,533,168	7,814,037,168
Heads	10	10
Disks	5	5
Bytes per sector	512 (logical) / 4096 (physical)	
Recording density	2112 Kb/in	
Track density	486 Ktracks/in avg	
Areal density	1026 Gb/in ² avg	
Spindle speed	5400 RPM	
Data transfer rate (up to)	130 MB/s	
Interface	SATA 6Gb/s	
ATA data-transfer modes supported	PIO modes 0–4 Multiword DMA modes 0–2 Ultra DMA modes 0–6	
Cache buffer	128 MB	
Height	15.0 +0.0/- 0.5 mm (0.59 +0.000/-0.020 in)	
Width	69.85 +/- 0.25 mm (2.750 +/- 0.010 in)	
Length	100.35 +0.20 / -0.4 mm (3.951 +0.008 / -0.016 in)	
Weight (typical)	200 g (0.44lb)	
Average latency	5.6 ms	
Startup current, Max (+5V)	1.2 A	
Voltage tolerance (including noise)	5V ± 5%	
Operating temperature	0° to 60°C	
Non-operating temperature (Ambient)	–40° to 70°C	
Temperature gradient (max)	20°C per hour max (operating) 35°C per hour max (non-operating)	

Table 1 Drive Specifications Summary (continued)

Drive Specification	ST3000LM016	ST4000LM016
Relative humidity	5% to 95% (operating) 5% to 95% (non-operating)	
Relative humidity gradient	20°C per hour max (operating) 30°C per hour max (non-operating)	
Wet bulb temperature (max)	37.7°C max (operating) 40.0°C max (non-operating)	
Altitude, operating	-304.8 m to 3048 m (-1000 ft to 10,000+ ft)	
Altitude, non-operating (below mean sea level, max)	-304.8 m to 12,192 m (-1000 ft to 40,000+ ft)	
Operational Shock	300 Gs at 2 ms max	
Non-Operational Shock	650 Gs at 1 ms max	
Vibration, operating	5-500 Hz: 1.04 Grms	
Vibration, non-operating	5-500 Hz: 3.52Grms	
Nonrecoverable read errors	1 per 10E14 bits read	
Rated workload	Average annualized workload rating: <55 TB/year. The AFR specification for the product assumes the I/O workload does not exceed the average annualized workload rate limit of 55 TB/year. Workloads exceeding the annualized rate may degrade the product AFR and impact reliability as experienced by the particular application. The average annualized workload rate limit is in units of TB per calendar year.	
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: http://www.seagate.com/support/warranty-and-replacements/ . From this page, click on the "Is my Drive under Warranty" link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase. The system will display the warranty information for the drive.	
Load-unload cycles	600,000 at 25°C, 50% rel. humidity	
Supports Hotplug operation per the Serial ATA Revision 3.2 specification	Yes	

1. One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

2.2 Formatted Capacity

Model	Formatted Capacity ¹	Guaranteed Sectors	Bytes per Sector
3TB models	3000 GB	5,860,533,168	512 (logical) / 4096 (physical)
4TB models	4000 GB	7,814,037,168	

1. One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

2.2.1 LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to $n-1$, where n is the number of guaranteed sectors as defined above.

Refer to [Unpacking, Configuring and Mounting the Drive](#) on page 16 (words 60-61 and 100-103) for additional information about 48-bit addressing support of drives with capacities over 137 GB.

2.3 Physical organization

Drive model	Read/write heads	Number of discs
3TB models	10	5
4TB models		

2.4 Recording and Interface Technology

Interface	Serial ATA (SATA)
Recording method	Perpendicular
Recording density	2112 Kb/in
Track density	486 Ktracks/in avg
Areal density	1026 Gb/in ² avg
Spindle speed	5400 RPM
Data transfer rate (up to)	130 MB/s
Interface	SATA 6Gb/s

2.5 Physical Characteristics

All models	Height	15.0 +0.0/- 0.5 mm (0.59 +0.000/-0.020 in)
	Width	69.85 +/- 0.25 mm (2.750 +/- 0.010 in)
	Length	100.35 +0.20 / -0.4 mm (3.951 +0.008 / -0.016 in)
	Typical weight	200 g (0.44lb)
	Cache buffer	128 MB (129,536 KB)

2.6 Seek time

Seek measurements are taken with nominal power at 25°C ambient temperature. All times are measured using drive diagnostics. The specifications in the table below are defined as follows:

- Average seek time is determined by averaging the time to complete 1,000 seeks of random length.
- Average latency is the time required for the drive to rotate 1/2 of a revolution and on average is incurred after a seek completion prior to reading or writing user data.
- Startup time is the time elapsed between the supply voltages reaching operating range and the drive being ready to accept all commands.
- Actual rotational speed can be different a little.
- Performance specification is limited to the room temperature & normal voltage condition.

Table 2: Typical seek times

Typical seek times (ms)	Read/Write
Track-to-track	1.5/2.0
Average	12.0/14.0
Average latency	5.6

Note

Seek time is defined as the time from the receipt of a read, write or seek command until the actuator has repositioned and settled on the desired track with the drive operating at nominal DC input voltages and nominal operating temperature.

2.7 Start/stop times

Table 3: Start/stop times

Capacity	3TB models	4TB models
Typical seek times (ms)	Typical	
Power-on to ready (sec)	5.5	
Standby to ready (sec)	4.5	

2.8 Power Specifications

The drive receives DC power (+5V) through a native SATA power connector (refer to 1).

2.8.1 Power consumption

Power requirements for the drives are listed in the table in Table 4. Typical power measurements are based on an average of drives tested, under nominal conditions, at 25°C ambient temperature. These power measurements are done with Interface Power Management modes like HIPM and DIPM enabled.

Table 4: DC Power Requirements

Power Dissipation	3TB & 4TB models +5V input average (25° C)
Spinup (max)	1.20A
Current average	0.85A
Write average 3	2.10W
Read average 3	1.90W
Idle, performance ¹	1.80W
Idle, active	1.10W
Idle, low power mode	0.85W
Standby ²	0.18W
Sleep	0.18W

1. During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.
2. Standby power is measured at steady state (after 200ms from transition)
3. Read/Write: Avg. Read/Write operation at OD for 32 sectors.

2.8.2 Conducted noise

Input noise ripple is measured at the host system power supply across an equivalent 15-ohm resistive load on the +5 volt line.

- Using 5-volt power, the drive is expected to operate with a maximum of 100 mV peak-to-peak square-wave injected noise at up to 20 MHz.

Note Equivalent resistance is calculated by dividing the nominal voltage by the typical RMS read/write current.

2.8.3 Supply Voltage

Allowable voltage	5V ± 5%
Allowable noise/ripple	100 mV p-p max, 0-30 MHz
Allowable supply rise time	1-100 ms
Allowable supply fall time	<5 s

2.9 Environmental Specifications

This section provides the temperature, humidity, shock, and vibration specifications for Seagate Mobile HDD drives.

Ambient temperature is defined as the temperature of the environment immediately surrounding the drive.

Above 1000 feet (305 meters), the maximum temperature is derated linearly by 1°C every 1000 feet.

Table 5: Environmental specifications

Parameters	Operating	Non-Operating
Ambient temperature	0° to 60°C (32° to 140°F)	-40° to 70°C (-40° to 158°F)
Temperature gradient	20°C per hour (68°F per hour) max, without condensation	35°C per hour (95°F per hour) max, without condensation
Humidity	5% to 95% non-condensing (30% per hour)	5% to 95% non-condensing (30% per hour)
Wet bulb	37.7°C (99.8°F) max	40°C (104°F) max
Altitude	-304.8m to 3048m (-1000ft to 10,000ft)	-304.8m to 12,192m (-1000ft to 40,000ft)

Note The recommended storage period:

- 1 year under controlled conditions of 34°C 90%RH or less
- 90 days in uncontrolled storage conditions

2.9.1 Shock

All shock specifications assume that the drive is mounted securely with the input shock applied at the drive mounting screws. Shock may be applied in the X, Y, or Z axis.

2.9.1.1 Operating shock

These drives comply with the performance levels specified in this document when subjected to a maximum operating shock of 300 Gs based on half-sine shock pulses of 2 ms. Shocks should not be repeated more than one time per axis.

Shocks should not be repeated more than one time per axis. There must be a minimum delay of 3 secs between pulses.

2.9.1.2 Non-operating shock

The non-operating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 650 Gs based on a nonrepetitive half-sine shock pulse of 1 ms duration.

2.9.2 Vibration

All vibration specifications assume that the drive is mounted securely with the input vibration applied at the drive mounting screws. Vibration may be applied in the X, Y, or Z axis.

2.9.2.1 Operating vibration

The maximum vibration levels that the drive may experience while meeting the performance standards specified in this document are specified below.

5-500 Hz, Sequential	1.04 Grms
----------------------	-----------

2.9.2.2 Non-operating vibration

The maximum non-operating vibration levels that the drive may experience without incurring physical damage or degradation in performance when subsequently put into operation are specified below.

5-500 Hz, Random	3.52 Grms
------------------	-----------

2.10 Acoustics

Drive emission of sound is measured consistent with the ECMA-74 and its referenced standards. Testing is conducted at room temperature (approximately 25°C). Emission levels are reported as the total A-weighted sound power levels for steady state, idle, and active seeks modes of operation.

Table 6: Drive A-weighted Sound Power Levels (SWL, BA)

	Idle ¹	Performance Seek
3TB & 4TB models	2.4 bels (typ)	2.6 bels (typ)

1. During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

2.10.1 Test for prominent discrete tones (PDTs)

Seagate follows the ECMA-74 standards for measurement and identification of PDTs. An exception to this process is the use of the absolute threshold of hearing. Seagate uses the lower limit for the threshold curve* to discern tone audibility and to compensate for the inaudible components of sound prior to computation of tone ratios according to Annex D of the ECMA-74 standards.

*Defined as the median curve given by ISO 389-7 (Tf curve) minus 10dB at all frequencies.

2.11 Electromagnetic Immunity

When properly installed in a representative host system, the drive operates without errors or degradation in performance when subjected to the radio frequency (RF) environment as defined in Table 7.

Table 7 Radio Frequency Environments

Test	Description	Performance Criteria	Reference Standard
Electrostatic discharge	Contact, HCP, VCP: ± 4 kV; Air: ± 8 kV	B	EN 61000-4-2: 95
Radiated RF immunity	80 to 1GHz, 3 V/m, 80% AM with 1 kHz sine 900 MHz, 3 V/m, 50% pulse modulation @ 200 Hz	A	EN 61000-4-3: 96 ENV 50204: 95
Electrical fast transient	± 1 kV on AC mains, ± 0.5 kV on external I/O	B	EN 61000-4-4: 95
Surge immunity	± 1 kV differential, ± 2 kV common, AC mains	B	EN 61000-4-5: 95
Conducted RF immunity	150 kHz to 80 MHz, 3 Vrms, 80% AM with 1 kHz sine	A	EN 61000-4-6: 97
Power Frequency H-field immunity	1 A/m, 50Hz/60Hz, 3 axes	A	EN 61000-4-8: 97
Voltage dips, interrupts	30% Reduction for 25 cycles >95% Reduction for 250 cycles >95%, 0.5 cycles	C C B	EN 61000-4-11: 94

2.12 Reliability

Nonrecoverable read errors	1 per 10^{14} bits read, max
Load/Unload (U/UL) 25°C, 50% relative humidity	600,000 software-controlled power on/off cycles 20,000 hard power on/off cycles
Rated workload	Average annualized workload rating: <55 TB/year. The AFR specification for the product assumes the I/O workload does not exceed the average annualized workload rate limit of 55 TB/year. Workloads exceeding the annualized rate may degrade the product AFR and impact reliability as experienced by the particular application. The average annualized workload rate limit is in units of TB per calendar year.
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: http://www.seagate.com/support/warranty-and-replacements/ . From this page, click on the "Is my Drive under Warranty" link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase. The system will display the warranty information for the drive.

2.13 Agency Certification

2.13.1 Safety certification

These products are certified to meet the requirements of UL60950-1, CSA60950-1 and EN60950 and so marked as to the certify agency.

2.13.2 Electromagnetic Compatibility (EMC)

Hard drives that display the CE mark comply with the European Union (EU) requirements specified in the Electromagnetic Compatibility (EMC) Directive 2004/108/EC (Until 19th April, 2016) and 2014/30/EU (From 20th April, 2016). Testing is performed to the levels specified by the product standards for Information Technology Equipment (ITE). Emission levels are defined by EN 55022, Class B and the immunity levels are defined by EN 55024.

Drives are tested in representative end-user systems. Although CE-marked Seagate drives comply with the directives when used in the test systems, we cannot guarantee that all systems will comply with the directives. The drive is designed for operation inside a properly designed enclosure, with properly shielded I/O cable (if necessary) and terminators on all unused I/O ports. Computer manufacturers and system integrators should confirm EMC compliance and provide CE marking for their products.

Australian RCM Compliance Mark

Models displayed with the RCM compliance mark, comply with the mandatory standards as per the Australian Communications and Media Authority (AMCA) Electromagnetic Compatibility (EMC) regulatory arrangement.

Canada ICES-003

These drives have been tested and comply with "ICES-003 Issue 5, Class B" for sale in CANADA.

Korean RRA

If these drives have the Korean Communications Commission (KCC) logo, they comply with paragraph 1 of Article 11 of the Electromagnetic Compatibility control Regulation and meet the Electromagnetic Compatibility (EMC) Framework requirements of the National Radio Research Agency (RRA) Communications Commission, Republic of Korea.

These drives have been tested and comply with the Electromagnetic Interference/Electromagnetic Susceptibility (EMI/EMS) for Class B products. Drives are tested in a representative, end-user system by a Korean-recognized lab.

Taiwan BSMI

These drives have been tested and comply with "CNS 13438 (Complete 2006 version), Class B" for sale in Taiwan.

2.13.3 FCC verification

These drives are intended to be contained solely within a personal computer or similar enclosure (not attached as an external device). As such, each drive is considered to be a subassembly even when it is individually marketed to the customer. As a subassembly, no Federal Communications Commission verification or certification of the device is required.

Seagate has tested this device in enclosures as described above to ensure that the total assembly (enclosure, disk drive, motherboard, power supply, etc.) does comply with the limits for a Class B computing device, pursuant to Subpart J, Part 15 of the FCC rules. Operation with noncertified assemblies is likely to result in interference to radio and television reception.

Radio and television interference. This equipment generates and uses radio frequency energy and if not installed and used in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception.

This equipment is designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television, which can be determined by turning the equipment on and off, users are encouraged to try one or more of the following corrective measures:

- Reorient the receiving antenna.
- Move the device to one side or the other of the radio or TV.
- Move the device farther away from the radio or TV.
- Plug the computer into a different outlet so that the receiver and computer are on different branch outlets.

If necessary, users should consult the dealer or an experienced radio/television technician for additional suggestions. Users may find helpful the following booklet prepared by the Federal Communications Commission: *How to Identify and Resolve Radio-Television Interference Problems*. This booklet is available from the Superintendent of Documents, U.S. Government Printing Office, Washington, DC 20402. Refer to publication number 004-000-00345-4.

2.14 Environmental Protection

Seagate designs its products to meet environmental protection requirements worldwide, including regulations restricting certain chemical substances.

2.14.1 European Union Restriction of Hazardous Substances (RoHS) Directive

The European Union Restriction of Hazardous Substances (RoHS) Directive, restricts the presence of chemical substances, including Lead, Cadmium, Mercury, Hexavalent Chromium, PBB and PBDE, in electronic products, effective July 2006. This drive is manufactured with components and materials that comply with the RoHS Directive.

2.14.2 China Restriction of Hazardous Substances (RoHS) Directive 中国限制危险物品的指令

This product has an Environmental Protection Use Period (EPUP) of 20 years. The following table contains information mandated by China's "Marking Requirements for Control of Pollution Caused by Electronic Information Products" Standard.



该产品具有20年的环境保护使用周期（EPUP）。下表包含了中国“电子产品所导致的污染的控制的记号要求”所指定的信息。

Name of Parts 部件名称	Toxic or Hazardous Substances or Elements有毒有害物质或元素					
	Lead 铅 (Pb)	Mercury 汞 (Hg)	Cadmium 镉 (Cd)	Hexavalent Chromium 六价铬 (Cr6+)	Polybrominated Diphenyl 多溴联苯 (PBB)	Polybrominated Diphenyl Ether 多溴二苯醚 (PBDE)
PCBA	X	O	O	O	O	O
HDA	X	O	O	O	O	O

"O" indicates the hazardous and toxic substance content of the part (at the homogeneous material level) is lower than the threshold defined by the China RoHS MCV Standard.

“O”表示该部件（于同类物品程度上）所含的危险和有毒物质低于中国RoHS MCV标准所定义的门槛值。

"X" indicates the hazardous and toxic substance content of the part (at the homogeneous material level) is over the threshold defined by the China RoHS MCV Standard.

“X”表示该部件（于同类物品程度上）所含的危险和有毒物质超出中国RoHS MCV标准所定义的门槛值。

2.15 Corrosive Environment

Seagate electronic drive components pass accelerated corrosion testing equivalent to 10 years exposure to light industrial environments containing sulfurous gases, chlorine and nitric oxide, classes G and H per ASTM B845. However, this accelerated testing cannot duplicate every potential application environment.

Users should use caution exposing any electronic components to uncontrolled chemical pollutants and corrosive chemicals as electronic drive component reliability can be affected by the installation environment. The silver, copper, nickel and gold films used in Seagate products are especially sensitive to the presence of sulfide, chloride, and nitrate contaminants. Sulfur is found to be the most damaging. In addition, electronic components should never be exposed to condensing water on the surface of the printed circuit board assembly (PCBA) or exposed to an ambient relative humidity greater than 95%. Materials used in cabinet fabrication, such as vulcanized rubber, that can outgas corrosive compounds should be minimized or eliminated. The useful life of any electronic equipment may be extended by replacing materials near circuitry with sulfide-free alternatives.

3. Unpacking, Configuring and Mounting the Drive

This chapter describes how to unpack, mount, configure and connect a Laptop HDD. It also describes how to install the drive in systems.

3.1 Handling and Static-Discharge Precautions

After unpacking, and before installation, the drive may be exposed to potential handling and electrostatic discharge (ESD) hazards. Observe the following standard handling and static-discharge precautions.

CAUTION	<ul style="list-style-type: none">• Keep the drive in the electrostatic discharge (ESD) bag until ready for installation to limit the drive's exposure to ESD.• Before handling the drive, put on a grounded wrist strap, or ground yourself frequently by touching the metal chassis of a computer that is plugged into a grounded outlet. Wear a grounded wrist strap throughout the entire installation procedure.• Handle the drive by its edges or frame <i>only</i>.• The drive is extremely fragile—handle it with care. Do not press down on the drive top cover.• Always rest the drive on a padded, antistatic surface until mounting it in the computer.• Do not touch the connector pins or the printed circuit board.• Do not remove the factory-installed labels from the drive or cover them with additional labels. Removal voids the warranty. Some factory-installed labels contain information needed to service the drive. Other labels are used to seal out dirt and contamination.
----------------	--

3.2 Configuring the Drive

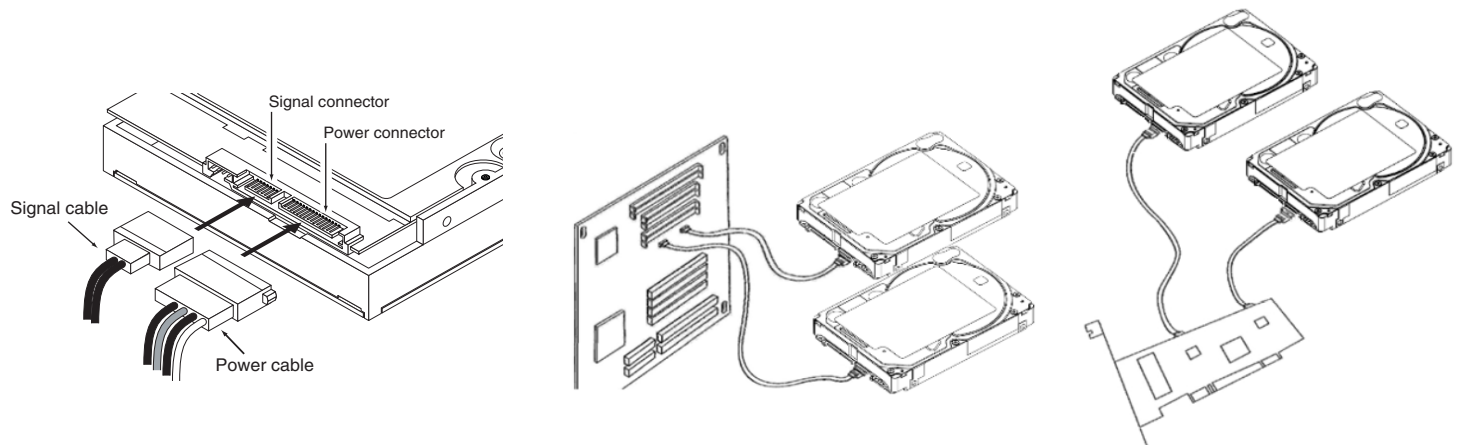
Each drive on the Serial ATA interface connects in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship because each drive is considered a master in a point-to-point relationships. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both "masters" on two separate ports. Both drives behave as if they are Device 0 (master) devices.

3.2.1 Serial ATA Cables and Connectors

The Serial ATA interface cable consists of four conductors in two differential pairs, plus three ground connections. The cable size may be 30 to 26 AWG with a maximum length of one meter (39.37 in). Refer to Table 8 for connector pin definitions. Either end of the SATA signal cable can be attached to the drive or host.

For direct backplane connection, the drive connectors are inserted directly into the host receptacle. The drive and the host receptacle incorporate features that enable the direct connection to be hot pluggable and blind mateable. For installations which require cables, users can connect the drive as shown in 1.

Figure 1 Attaching SATA Cabling



Each cable is keyed to ensure correct orientation. Laptop HDD drives support latching SATA connectors.

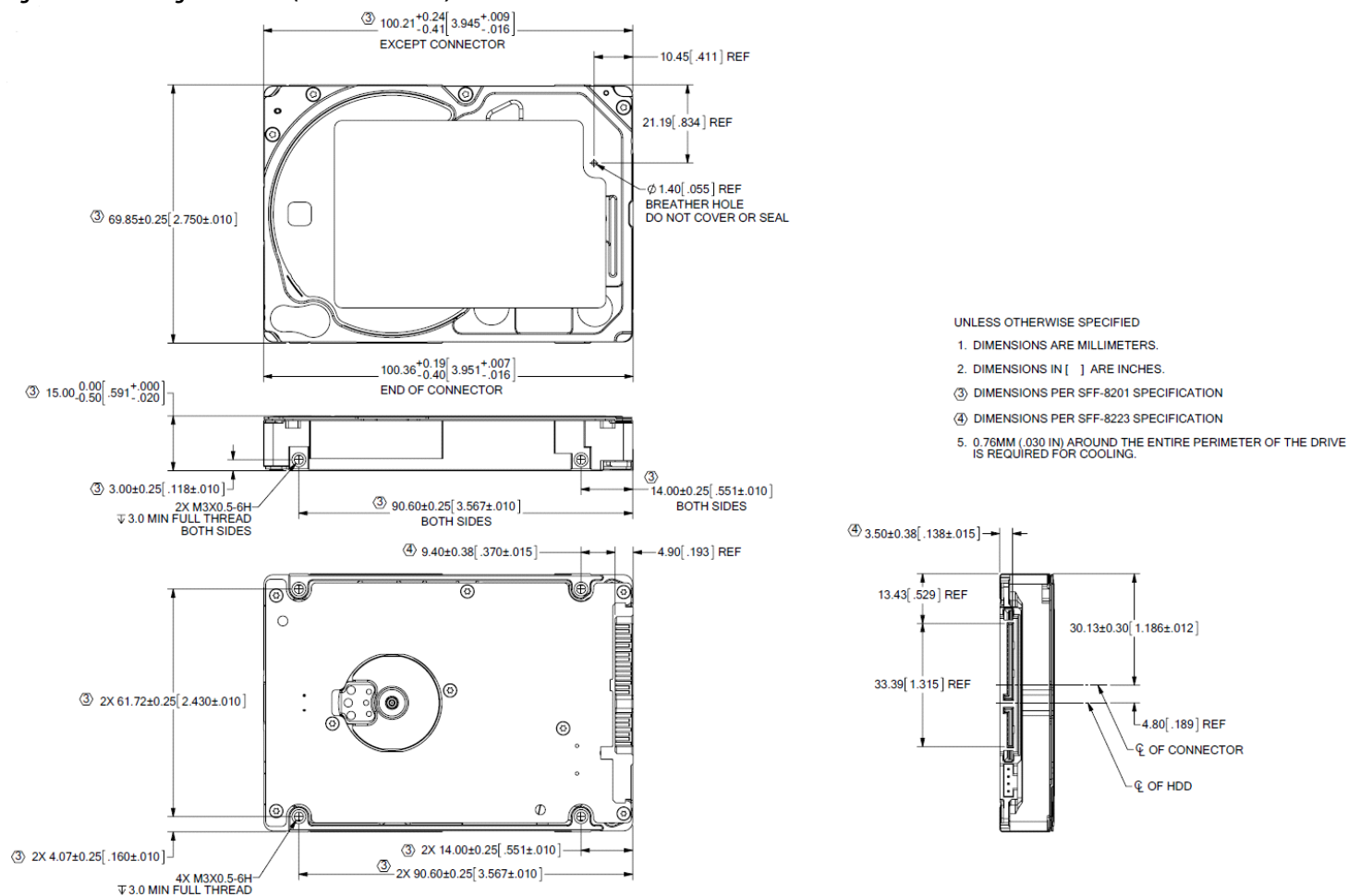
3.3 Drive Mounting

Users can mount the drive in any orientation using four screws in the side-mounting holes or four screws in the bottom-mounting holes. Refer to 2 and **Figure 2** for drive mounting dimensions. Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 in (0.76 mm) around the entire perimeter of the drive for cooling.
- Use only M3 x 0.5 mounting screws.
- Do not overtighten the mounting screws. Maximum torque: 4.0 in-lb (0.4519 N-m).
- Four (4) threads (0.080 in, 2.032 mm) minimum screw engagement recommended.
- Avoid excessive drive distortion when mounting. Refer to the following specifications for stiffness/deflection information:

Top cover stiffness/deflection	
Operating: no performance degradation, emitted noise, mechanical damage, or hard errors	10 mm probe: 2.0kgf (typical)
Non-operating: no hard errors	10 mm probe: maximum 2.0kgf (instantaneous)

Figure 2 Mounting Dimensions (for 1-disk models)



4. Serial ATA (SATA) Interface

These drives use the industry-standard Serial ATA interface that supports FIS data transfers. It supports ATA programmed input/output (PIO) modes 0–4; multiword DMA modes 0–2, and Ultra DMA modes 0–6. The drive also supports the use of the IORDY signal to provide reliable high-speed data transfers.

For detailed information about the Serial ATA interface, refer to the *Serial ATA: High Speed Serialized AT Attachment* specification.

4.1 Hot-Plug Compatibility

Laptop HDD drives incorporate connectors which enable users to hot plug these drives in accordance with the Serial ATA: High Speed Serialized AT Attachment specification revision 2.0. This specification can be downloaded from www.serialata.org. This device requires a COMRESET from the host after a hotplug event.

4.2 Serial ATA Device Plug Connector Pin Definitions

Table 8 summarizes the signals on the Serial ATA interface and power connectors. Refer to the *Table Notes* below.

Table 8 Serial ATA Connector Pin Definitions

Segment	Pin	Function	Definition
Signal	S1	Ground	2nd mate
	S2	A+	Differential signal pair A from Phy
	S3	A-	
	S4	Ground	2nd mate
	S5	B-	Differential signal pair B from Phy
	S6	B+	
	S7	Ground	2nd mate
Key and spacing separate signal and power segments			
Power	P1	V33	3.3V power
	P2	V33	3.3V power
	P3	V33	3.3V power, pre-charge, 2nd mate
	P4	Ground	1st mate
	P5	Ground	2nd mate
	P6	Ground	2nd mate
	P7	V5	5V power, pre-charge, 2nd mate
	P8	V5	5V power
	P9	V5	5V power
	P10	Ground	2nd mate
	P11	Ground or LED signal	If grounded, drive does not use deferred spin
	P12	Ground	1st mate
	P13	V12	12V power, pre-charge, 2nd mate
	P14	V12	12V power
	P15	V12	12V power

Notes

- 1 All pins are in a single row, with a 1.27 mm (0.050 in) pitch.
- 2 The comments on the mating sequence apply to the case of backplane blindmate connector only. In this case, the mating sequences are:
 - the ground pins P4 and P12.
 - the pre-charge power pins and the other ground pins.
 - the signal pins and the rest of the power pins.
- 3 There are three power pins for each voltage. One pin from each voltage is used for pre-charge when installed in a blind-mate backplane configuration.
- 4 All used voltage pins (V_x) must be terminated.

4.3 Supported ATA Commands

Table 9 lists Serial ATA standard commands that the drive supports. For a detailed description of the ATA commands, refer to the *Serial ATA International Organization: Serial ATA* (Revision 2.6). Refer to www.sata-io.org.

Refer to **S.M.A.R.T. commands** on page 27 for details and subcommands used in the S.M.A.R.T. implementation.

Table 9 Supported ATA commands

ATA-standard commands names	Command code (in hex)
Device Configuration Restore	B1h/C0h
Device Configuration Freeze Lock	B1h/C1h
Device Configuration Identify	B1h/C2h
Device Configuration Set	B1h/C3h
Download Microcode	92h
Execute Device Diagnostics	90h
Flush Cache	E7h
Flush Cache Extended	EAh
Identify Device	ECh
Initialize Device Parameters	91h
Read Buffer	E4h
Read DMA	C8h
Read DMA Extended	25h
Read DMA without Retries	C9h
Read Long with Retries	22h
Read Long without Retries	23h
Read Multiple	C4h
Read Multiple Extended	29h
Read Native Max Address	F8h
Read Native Max Address Extended	27h
Read Sectors	20h
Read Sectors Extended	24h
Read Sectors without Retries	21h
Read Verify Sectors	40h

Table 9 Supported ATA commands

ATA-standard commands names	Command code (in hex)	
Read Verify Sectors Extended	42h	
Read Verify Sectors without Retries	41h	
Seek	70h	
Set Features	EFh	
Set Max Address	F9h	
Note: Individual Set Max commands are identified by the value placed in the Set Max Features register as defined to the right.	Address: Password: Lock: Unlock: Freeze Lock:	00 _H 01 _H 02 _H 03 _H 04 _H
Set Max Address Ext	37h	
Set Multiple Mode	C6h	
S.M.A.R.T. Disable Operations	B0h/D9h	
S.M.A.R.T. Enable/Disable Autosave	B0h/D2h	
S.M.A.R.T. Enable Operations	B0h/D8h	
S.M.A.R.T. Enable/Disable Auto Offline	B0h/DBh	
S.M.A.R.T. Enable One Attribute Modification	B0h/E0h	
S.M.A.R.T. Execute Offline	B0h/D4h	
S.M.A.R.T. Free Fall Protection Host Interface	FEh	
S.M.A.R.T. Read Attribute Thresholds	B0h/D1h	
S.M.A.R.T. Read Data	B0h/D0h	
S.M.A.R.T. Read Log Sector	B0h/D5h	
S.M.A.R.T. Return Status	B0h/DAh	
S.M.A.R.T. Save Attribute Values	B0h/D3h	
S.M.A.R.T. Write Attribute Thresholds	B0h/D7h	
S.M.A.R.T. Write Attribute Values	B0h/E1h	
S.M.A.R.T. Write Log Sector	B0h/D6h	
Trusted Receive	5Ch	(SED only)
Trusted Receive DMA	5Dh	(SED only)
Trusted Send	5Eh	(SED only)
Trusted Send DMA	5Fh	(SED only)
Write Buffer	E8h	
Write DMA	CAh	
Write DMA Extended	35h	
Write DMA without Retries	CBh	
Write Long with Retries	32h	

Table 9 Supported ATA commands

ATA-standard commands names	Command code (in hex)
Write Long without Retries	33h
Write Multiple	C5h
Write Multiple Extended	39h
Write Sectors	30h, 31h
Write Sectors Extended	34h
ATA-standard power-management commands	
Check Power Mode	E5h
Idle	E3h
Idle Immediate	E1h
Sleep	E6h
Standby	E2h
Standby Immediate	E0h
ATA-standard security commands	
Security Set Password	F1h
Security Unlock	F2h
Security Erase Prepare	F3h
Security Erase Unit	F4h
Security Freeze Lock	F5h
Security Disable Password	F6h

4.3.1 Identify Device command

The Identify Device command (command code EC_H) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in Table 10. All reserved bits or words should be set to zero. Parameters listed with an “x” are drive-specific or vary with the state of the drive. Refer to [Drive Specifications Summary](#) on page 6 for default parameter settings.

The following commands contain drive-specific features that may not be included in the Serial ATA specification.

Table 10 Identify Device command

Word	Description	Value
0	Configuration information: • Bit 15: 0 = ATA; 1 = ATAPI • Bit 7: removable media • Bit 6: removable controller • Bit 0: reserved	0C5A _H
1	Number of logical cylinders	16,383
2	Specific configuration	C837 _H
3	Number of logical heads	16
4	Retired	0000 _H
5	Retired	0000 _H
6	Number of logical sectors per logical track: 63	003F _H
7–9	Retired	0000 _H
10–19	Serial number: (20 ASCII characters, 0000 _H = none)	ASCII
20	Retired	0000 _H
21	Retired	8000 _H
22	Obsolete	0004 _H
23–26	Firmware revision: (8 ASCII character string, padded with blanks to end of string)	x.xx
27–46	Drive model number: (40 ASCII characters, padded with blanks to end of string)	ST3000LM016 ST4000LM016
47	(Bits 7–0) Maximum sectors per interrupt on Read multiple and Write multiple (16)	8010 _H
48	Trusted Computing Feature set options	4001 _H
49	Standard Standby timer, IORDY supported and may be disabled	2F00 _H
50	Capabilities	4000 _H
51	PIO data-transfer cycle timing mode	0200 _H
52	Retired	0200 _H
53	Words 54–58, 64–70 and 88 are valid	0007 _H
54	Number of current logical cylinders	xxxx _H
55	Number of current logical heads	xxxx _H
56	Number of current logical sectors per logical track	xxxx _H
57–58	Current capacity in sectors	xxxx _H
59	Number of sectors transferred during a Read Multiple or Write Multiple command	xxxx _H

Table 10 Identify Device command

Word	Description	Value
60–61	Total number of user-addressable sectors This field contains a value that is one greater than the total number of user-addressable sectors. The maximum value that shall be placed in this field is 0FFFFFFFh. The 0FFFFFFFh value applies to all capacities over 137GB (see Section 2.2, Formatted Capacity for related information).	ST3000LM016 = 0FFFFFFFh ST4000LM016 = 0FFFFFFFh
62	Retired	0000 _H
63	Multiword DMA active and modes supported (see note following this table)	xx07 _H
64	Advanced PIO modes supported (modes 3 and 4 supported)	0003 _H
65	Minimum multiword DMA transfer cycle time per word (120 ns)	0078 _H
66	Recommended multiword DMA transfer cycle time per word (120 ns)	0078 _H
67	Minimum PIO cycle time without IORDY flow control (240 ns)	0078 _H
68	Minimum PIO cycle time with IORDY flow control (120 ns)	0078 _H
69	Additional Supported bits Bit 4 means Device Encrypts All User Data on the device. Bit 7 means IEEE1667 protocol is supported.	xx1x _H or xx9x _H
70–74	ATA-reserved	0000 _H
75	Queue depth	001F _H
76	Serial ATA capabilities	0D06 _H
77	ATA-reserved	0000 _H
78	Serial ATA features supported	0048 _H
79	Serial ATA features enabled	0048 _H
80	Major version number	01F0 _H
81	Minor version number	0029 _H
82	Command sets supported	746B _H
83	Command sets supported	7D69 _H
84	Command sets support extension	61E3 _H
85	Command sets enabled	7469
86	Command sets enabled	BC49 _H
87	Command sets enable extension	61E3 _H
88	Ultra DMA support and current mode (see note following this table)	xx7F _H
89	Security erase time	xxxx _H
90	Enhanced security erase time	xxxx _H
91	Current APM values	8080 _H
92	Master password revision code	FFFE _H
93	Hardware reset value (see description following this table)	xxxx _H
94	Auto acoustic management setting	xxxx _H
95	Stream Min. Request Size	0000 _H

Table 10 Identify Device command

Word	Description	Value
96	Streaming Transfer Time - DMA	0000 _H
97	Streaming Access Latency - DMA and PIO	0000 _H
98-99	Streaming Performance Granularity	0000 _H
100-103	Total number of user-addressable LBA sectors available (see Section 3.2, Configuring the Drive for related information) These words are required for drives that support the 48-bit addressing feature. Maximum value: 0000FFFFFFFF _H .	ST3000LM016 = 1,953,525,168 ST4000LM016 = 3,907,029,168
104	Streaming Transfer Time - PIO	0000 _H
105	Reserved	0000 _H
106	Physical sector size / Logical sector size	6003 _H
107	Seagate reserved	0000 _H
108-111	The mandatory value of the world wide name (WWN) for the drive. NOTE: This field is valid if word 84, bit 8 is set to 1 indicating 64-bit WWN support.	Each drive will have a unique value.
112-118	ATA-reserved	0000 _H
119	Free Fall Protection support (bit 5)	1 = Free Fall Protection supported 0 = Free Fall Protection not supported
120	Free Fall Protection enable/disable (bit 5)	1 = Free Fall Protection feature is enabled 0 = Free Fall Protection feature is disabled
121-127	ATA-reserved	0000 _H
128	Security status	0021 _H
129-159	Seagate-reserved	xxxx _H
160-221	ATA-reserved	0000 _H
222	Transport major version number	101F _H
223-254	ATA-reserved	0000 _H
255	Integrity word	xxA5 _H

Note See the bit descriptions below for words 63, 88 and 93 of the Identify Drive data. (on next page)

Table 11 Bit Descriptions

Description (if bit is set to 1)	
Bit	Word 63
0	Multiword DMA mode 0 is supported.
1	Multiword DMA mode 1 is supported.
2	Multiword DMA mode 2 is supported.
8	Multiword DMA mode 0 is currently active.
9	Multiword DMA mode 1 is currently active.
10	Multiword DMA mode 2 is currently active.
Bit	Word 88
0	Ultra DMA mode 0 is supported.
1	Ultra DMA mode 1 is supported.
2	Ultra DMA mode 2 is supported.
3	Ultra DMA mode 3 is supported.
4	Ultra DMA mode 4 is supported.
5	Ultra DMA mode 5 is supported.
6	Ultra DMA mode 6 is supported.
8	Ultra DMA mode 0 is currently active.
9	Ultra DMA mode 1 is currently active.
10	Ultra DMA mode 2 is currently active.
11	Ultra DMA mode 3 is currently active.
12	Ultra DMA mode 4 is currently active.
13	Ultra DMA mode 5 is currently active.
14	Ultra DMA mode 6 is currently active.
Bit	Word 93
13	1 = 80-conductor cable detected, CBLID above VIH 0 = 40-conductor cable detected, CBLID below VIL

4.3.2 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled.

The acceptable values for the Features register are defined as follows:

Table 12 Set Features command values

02 _H	Enable write cache (<i>default</i>).
03 _H	Set transfer mode (based on value in Sector Count register). Sector Count register values: 00 _H Set PIO mode to default (PIO mode 2). 01 _H Set PIO mode to default and disable IORDY (PIO mode 2). 08 _H PIO mode 0 09 _H PIO mode 1 0A _H PIO mode 2 0B _H PIO mode 3 0C _H PIO mode 4 (<i>default</i>) 20 _H Multiword DMA mode 0 21 _H Multiword DMA mode 1 22 _H Multiword DMA mode 2 40 _H Ultra DMA mode 0 41 _H Ultra DMA mode 1 42 _H Ultra DMA mode 2 43 _H Ultra DMA mode 3 44 _H Ultra DMA mode 4 45 _H Ultra DMA mode 5 46 _H Ultra DMA mode 6
55 _H	Disable read look-ahead (read cache) feature.
82 _H	Disable write cache
AA _H	Enable read look-ahead (read cache) feature (<i>default</i>).
C1 _H	Disable the Free Fall Protection feature (41 _H above enables the Free Fall Protection feature)
F1 _H	Report full capacity available

Note At power-on, or after a hardware or software reset, the default values of the features are as indicated above

4.3.3 S.M.A.R.T. commands

S.M.A.R.T. provides near-term failure prediction for disk drives. When S.M.A.R.T. is enabled, the drive monitors predetermined drive attributes that are susceptible to degradation over time. If self-monitoring determines that a failure is likely, S.M.A.R.T. makes a status report available to the host. Not all failures are predictable. S.M.A.R.T. predictability is limited to the attributes the drive can monitor. For more information on S.M.A.R.T. commands and implementation, see the *Draft ATA-5 Standard*.

SeaTools diagnostic software activates a built-in drive self-test (DST S.M.A.R.T. command for D4_H) that eliminates unnecessary drive returns. The diagnostic software ships with all new drives and is also available at: <http://www.seagate.com/support/downloads/seatools/>.

This drive is shipped with S.M.A.R.T. features disabled. Users must have a recent BIOS or software package that supports S.M.A.R.T. to enable this feature. The table below shows the S.M.A.R.T. command codes that the drive uses.

Table 13 S.M.A.R.T. Commands

Code in features register	S.M.A.R.T. command
D0 _H	S.M.A.R.T. Read Data
D2 _H	S.M.A.R.T. Enable/Disable Attribute Autosave
D3 _H	S.M.A.R.T. Save Attribute Values
D4 _H	S.M.A.R.T. Execute Off-line Immediate (runs DST)
D5 _H	S.M.A.R.T. Read Log Sector
D6 _H	S.M.A.R.T. Write Log Sector
D8 _H	S.M.A.R.T. Enable Operations
D9 _H	S.M.A.R.T. Disable Operations
DA _H	S.M.A.R.T. Return Status

Note

If an appropriate code is not written to the Features Register, the command is aborted and 0x04 (abort) is written to the Error register.



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